Mental health services: making them safer
2nd annual National Reporting and Learning Service mental health conference

Wednesday 25 November 2009
The St Johns Hotel, 651 Warwick Road, Solihull, Birmingham B91 1AT

Safer mental health services are a high public and government priority. Both service users and the public expect safe, high quality services from a system which is being transformed.

Building on the foundations of last year’s ‘Seven steps for patient safety in mental health’, this year’s conference will look at what needs to be done to produce mental health services that are ranked first-class in terms of safety, and look at the practical steps that need to be taken to equip the practitioner with the tools needed to contribute towards those safer services.

The National Reporting and Learning Service (NRLS; a division of the National Patient Safety Agency) has witnessed a steady rise in the reporting of incidents, allowing it to analyse and identify themes and trends from the information provided by practitioners and the public.

Speakers will consider what the information received tells us in terms of safety improvement, and work with delegates in workshops looking at key areas for improved safety. The conference will also see the launch of the NRLS’s prevention of suicide toolkit.

For more information about the National Patient Safety Agency visit: www.npsa.nhs.uk

PROGRAMME

9.00am  Registration

9.30am  Welcome and introduction
Dr Kevin Cleary, Medical Director, National Patient Safety Agency

9.40am  NRLS launch of the prevention of suicide toolkit
Vanessa Gordon, Mental Health Lead, National Reporting and Learning Service, National Patient Safety Agency

10.15am  Morning coffee ---

10.20am  Suicide and Homicide: the challenge of prevention
Professor Louis Appleby, National Director for Mental Health, Department of Health
Lessons from other administrations: the Welsh Suicide Strategy
Phil Chick, Mental Health Director, Welsh Assembly Government

11.00am  --- Lunch ---

11.20am  Mental health services and safety: what does the research tell us?
Chris Flood, Evaluation Manager, National Patient Safety Agency and Len Bowers, Professor of Psychiatric Nursing and Head of Research, City University

1.05pm  Workshops: Making mental health services even safer for the future - the role of the practitioner
Choose from 2 of 4 workshops:
A1 Medication errors: towards a safety first approach
Dr David Gerrett, Senior Pharmacist, National Patient Safety Agency

A2 Reducing incidents of aggression and violence
Malcolm Rae, Strategic Advisor, National Mental Health Development Unit

A3 The safety aspects of safeguarding of older people
Daniel Blake, Policy Manager, Action on Elder Abuse; and Peter Warburton, Head of Mental Health and Learning Disabilities, National Patient Safety Agency

A4 Children, young people and mental health services
Ben Thomas, Director of Mental Health and Learning Disability Nursing Professional Leadership Team, Department of Health

2.35pm  --- Afternoon tea ---

2.55pm  Workshop feedback

3.25pm  Can we come out now? An alternative way of viewing mental health
HumourUs

4.25pm  Closing remarks
Kevin Cleary, Medical Director, National Patient Safety Agency

The NRLS reserve the right to make changes to the programme and speakers without prior notice. Final programme will be available on the Andrew Sims Centre website.

Conference fee: £50. All learning materials, lunch and refreshments are included.

Reservations: Places are limited so please complete the reservation form overleaf and return, with your payment, to: Development and Events Administrator, The Andrew Sims Centre, The Mount, 44 Hyde Terrace, Leeds LS2 9LN or fax to: 0113 305 5632
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YOUR DETAILS

PLEASE PRINT YOUR DETAILS IN BLOCK CAPITALS

Dr  Mr  Mrs  Miss  Other
First name:  
Surname:  
Job Title:  
Speciality:  
Trust / Organisation:  
Preferred mailing address:  
Postcode:  
Telephone No:  
Fax No:  
Email address:  
Any special reqs:  
Signature:  Date:  

WORKSHOPS

You will be able to attend two out of the four available workshops. Please indicate your workshop choices in order of preference:

☐ 1st Choice ☐ 2nd Choice ☐ 3rd Choice

Workshops at this conference may be limited in capacity, and will be allocated in advance on a first-come, first-served basis. No guarantees can be made regarding the availability of spaces on any of our workshops.

CONFERENCE FEE

☐ £50

PAYMENT DETAILS

By Cheque – I enclose a cheque (made payable to Leeds Partnerships NHS Foundation Trust) for: £

By Credit Card – Please debit my VISA / MASTERCARD / MAESTRO (please delete as appropriate) for: £

Card no:  
Expiry date:  
Start date:  
Issue no (Switch):  
Security number:  
(last three digit number on signature strip)

Cardholders name:  
Cardholders billing address:  
Signature:  

HOW TO BOOK

Please send your fully completed reservation form to: Development and Events Administrator, The Andrew Sims Centre, The Mount, 44 Hyde Terrace, Leeds LS2 9LN or fax to: 0113 305 5632

PAYMENT METHODS

We are able to accept payment by cheque or credit card. Payment must be received with your booking to confirm your place.

ACCREDITATION

This course is eligible for 5 CPD hours subject to your peer group approval and in line with the Royal College of Psychiatrists’ guidelines.

THE VENUE

St John’s Hotel in Solihull is located only 7 miles from Birmingham city centre and is close to the M42 (J5) and Birmingham International airport. The closest train station is Solihull which has direct connections from London Marylebone and Birmingham Moor Street stations. Car parking (fee payable) is available on site.

OVERNIGHT ACCOMMODATION

A delegate accommodation booking service is available from Calder Conferences by calling 0113 204 3600 or emailing enquiries@calders.org.uk quoting reference ASC1.

CONFIRMATION OF RESERVATIONS

All reservations will be confirmed immediately in writing. Further details including programme times and venue information, will be forwarded approximately 2 weeks prior to the conference date. Please ensure you have provided an email address as all booking confirmations will take place by email, alternatively correspondence will be forwarded by fax or post.

RESERVATION & CANCELLATION POLICY

Cancellations must be received in writing at least two weeks prior to the course date to be entitled to a refund, which will be subject to a 20% administration fee (minimum £10). We regret that cancellations received after this date cannot be refunded, and refunds cannot be made for failure to attend the event. However, a substitute delegate will be welcomed in your place at any time.

FURTHER INFORMATION

For further information about all our future events and activities, visit www.andrewsimscentre.nhs.uk, email ASC@leedspft.nhs.uk, or call 0113 305 5638.

Your personal information will be held on our database and used to process your application and to keep you informed of our events and activities. If you do not wish to receive information about our events, please tick this box.

Your personal information may be made available to selected partners and collaborating organisations of the Andrew Sims Centre in relation to the event you are applying to attend. If you do not want your details to be made available to our third party partners, please tick this box.

The Leeds Partnerships NHS Foundation Trust (thereafter referred to as “Leeds PFT”) reserves the right to change the programme without prior notice. Where for any reason beyond its reasonable control the Leeds PFT cancels an event, the liability of the Leeds PFT shall be limited to a refund of the fee payable to the Leeds PFT for that particular event.

FOR ASC OFFICE USE ONLY:

Booked in ☐ Date: .................

Payment ref: ................................